

Minutes
THE EDGEBROOK CLUB
Tennis Committee Meeting
January 31st, 2024

Call to order: 6:34pm

Attendance: [x] Lainie Dickson, [x] Rajive Kilambi, [x] Paul Moosman, [x] Linda Reichenbach, [x] Mary Chi, [x] Nancy Chan, [x] Bryan Cossette, [x] Jeff Howard, [] Paul Cho, [] Ranjit Prabhu, [x] Luisa Gass, [x] Chauntelle Johnson (Staff), [x] Kaitlyn Rohr (Staff), [x] Bing Kung (Guest)

Current/New Business:

1. Review of Previous Meeting Minutes – 11/8/2023. *Motion made by Bryan. Seconded by Luisa. Approved.*
2. General Updates:
 - Cups Updates:
 - i. Last week of season currently. Chauntelle reported that all was going well. The Cups Committee will meet in a few weeks to discuss the wrap of the current season and pre-season for 2024-25. Luisa had a few questions from her team and it was agreed that she would take the questions to the Cups Committee.
 - Social Events:
 - i. Lunar New Year – February 3rd . Headed up by Carmen Pong. Approximately 30 people signed up.
 - ii. Junior/Adult Timed Ladder Tourney – March 15th and 22nd . Alex is finishing up the sign-up details for these events. March 15 will be Intermediate II + Adult; March 22 will be Advanced + Adult. Time will be 4:30-6:00 PM and pizza will be served after.
 - iii. Tentative Club Dubs Championships in May. Still working on firming up dates for this.
 - iv. Tentative Cinco De Mayo Event. Chauntelle said to please pass along any names of members to her or Kaitlyn who would like to chair social events. The deadline is closing to submit USTA court times which would impact the ability to host weekend events at the club. Advance planning is key.
 - USTA Updates:

- i. Use of the reserved overflow court if not being used after 9pm by members (request from Dominic Shim). After discussion, it was agreed that we would leave this as is; the court will remain reserved by the USTA team. A 10:30 PM booking is still possible as well as coming on the court early.
 - ii. Teams approved for 18+ season with more than 3 non-members. Chauntelle reported that there are two 4.0 W teams that have 4 non-members each. She granted these exemptions to ensure that the teams would be able to play this season and there should be no adverse effect on court time.
 - Tennis Facility Updates. The lighting, ceiling and wall work is almost complete.
 - Flights:
 - i. Staggered flight sign-ups process. There was discussion around the benefits of staggered flight sign ups times. Different scenarios were proposed. Jeff asked that the new sign-up time/procedure be overcommunicated to the members. **Action Item. Chauntelle will work with staff to implement a split day sign up at 8:00 AM.**
 - ii. Long Huang: Requests considering the records from multiple flights for initial placement. The cost/benefit of this proposal was discussed and it was agreed that the court placement would remain as is but continue to monitor the situation.
 - iii. Matt Kempf: Please try out heavy duty Dunlop balls for flights session to see if they don't fluff up as much. Mary noted that the AO tennis balls have had some inconsistencies within the same can of balls. **Action Item: Chauntelle will speak with the Dunlop rep about getting a case to try out as well as addressing Mary's concern.**
- 3. Thursday evening group classes:
 - Andrew Royes would like to have the Thursday evening classes changed. US Open changed to allowing 3.5s to participate since its being cancelled so often. Or a waitlist to allow for 3.5s to sign up if there is still space. This was discussed and based on staff input that Chauntelle shared with the group, the sign-up requirements for the class will remain.
 - Susan Shinoda is requesting that we move the US Open Class to 7:30pm on Thursdays – so all three courts with group classes happening on that day of the week. Or at least moving Wimbledon to 9pm instead of US Open at 9pm. This proposal was discussed. **Action Item: Chauntelle will work with staff to work out a rotating schedule for the 7:30 PM and 9:00 PM slots for these classes, i.e. US Open will be at 7:30 for a certain period and then switch to 9:00 PM for the following period; same would apply to Wimbledon.**

- Additional option of moving US Open to 7:30pm and removing one court from Juniors from 6pm-7:30pm since classes in the spring will be smaller for a 6pm court for member play at 6pm. Chauntelle reported that regardless of what schedule will be implemented for US Open/Wimbledon, she will be opening up the 6:00 PM court in the spring.
4. Court Reservations:
- # of players on each court for court times. Lainie suggests utilizing the upper court for reservations and lessons with bigger groups of people.
 - Cancellation policy review for private lessons with pros – lots of 25 hour cancellations. Consensus that canceling at hour 25, especially for weekends, more often than not feels deliberate and that waiting to that point could have been avoided. Chauntelle states on behalf of the pros, they are experiencing this about 3-5 times per week and often with repeat offenders. The pros feel this does not leave adequate time for them to find a replacement during their prime lesson hours and suggestions to increase the window for cancellation policy hours are provided. Bryan suggests increasing cancellation policy to 48 hours and applying larger charges if the pro is not able to rebook.; if pro can rebook the lesson, waiver of cancellation fee or something like a \$10-\$20 cancellation fee. **Action Item: Increasing cancellation policy to 48 hours in advance notice before charges apply.**
 - # of reservations per week during winter/peak months: Chauntelle reminds that difficulties booking are affected by being down a court in the daytime due to construction. Also notes the difference between people booking vs. Playing; People are open playing 2-4 times per week but only booking one court.
 - Bing Kung: inquiring about if improvements to the tennis court reservation system/Club Automation are being considered. Paul M. provides suggestions for Bing as a new member to try to get in flights or a USTA team to get more play, Bing notes their purpose is more to focused on coaching his son. Bing reporting they've had success with getting courts from the waitlist. Chauntelle advises Ranjit has been helpful with similar past pain points and tech perspective and suggests connecting to discuss and potentially start a sub-committee. **Action item: Chauntelle to pass along Ranjit's contact info to Bing.** Jeff and Lainie suggest any adjustments we are looking to discuss or make now would be targeted for the upcoming fall/winter. Paul also suggests raising pricing for primetime courts although Chauntelle isn't sure this would address the pain point and allow more booking opportunities.

Next Meeting: March 27th

Adjourn: 8:01pm.